

Case Study: CREDIT CARD IMPLEMENTATION

Project	Project Management services to supervise Credit Card Implementation for consumer finance company in Vietnam	
Client	<ul style="list-style-type: none"> Client is the Consumer Finance Division of Vietnam Prosperity Joint-Stock Commercial Bank FEC intends to develop and implement a basic revolving credit card product on a new platform in first phase 	
Project Details	Objective	<ul style="list-style-type: none"> To implement FirstVision(CMS) with modules for cards, revolving accounts, disputes, transactions and authorization with FE Credit environment MasterCard implementation project (with all necessary certifications) and set all processes(like settlement,reconciliation) in connection with MasterCard To set processes regarding card embossing, PIN and statement printing and delivery with vendor To design and set processes for credit cards in FE Credit (fraud monitoring, disputes, customer service, incident & change management)
	Team Size	1
	Schedule	6 months
	Vendor	First Data, Master Card, MKSmart, Datapost
Responsibility	<ul style="list-style-type: none"> Study business cases and problem statements to come up with solutions. Analyze to chose the best possible solution Comparative analysis of different proposals to identify the best in terms of Quality, Cost and Time. Manage the cards project through initiation, planning, execution and closing phases following waterfall SDLC model Manage the SIT that involved all different vendors as all technical handshakes were validated. Manage all vendors activities(technology, processing, embossing, statement and delivery) during project implementation Manage the UAT over a period of 4 weeks comprising of business users and vendor testing team to comprehensively cover the functional testing of product features Participate in discussions on business roadmap and operational process strategic meetings. To make sure all MasterCard certifications and compliance requirements were met during the cards launch 	
Value Delivered	Verinite made sure the project was completed and the launch happened on the time as per business plan without any delay	